

# Accessibility statement

We want everyone who visits our website to be able to access the full range of services available, regardless of their skill or technology.

This website launched in Autumn 2016.

## How accessible the site is

We know some parts of this website aren't fully accessible:

## What to do if you have problems or queries

If you have any accessibility problems or feedback, please visit our contact page

<https://www.spennymoor-tc.gov.uk/index.php/contact/>

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the accessibility regulations. If you're not happy with how we respond, please contact the [Equality Advisory and Support Service \(EASS\)](#).

## Technical information about this website's accessibility

Spennymoor Town Council is committed to making our website accessible, in accordance with [The Public Sector Bodies \(Websites and Mobile Applications\) \(No. 2\) Accessibility Regulations 2018](#).

Under the [Equality Act 2010](#) we must ensure we do not unlawfully discriminate in our service delivery and make reasonable adjustments for people with disabilities where necessary. We are constantly working to improve the accessibility and usability of our site.

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

## Non compliance with the accessibility regulations

Information about which areas of the website fail.

- **headings:** empty headings fail success criterion 2.4.6
- **hidden elements:** an element with aria-hidden=true contains focusable content, failing success criterion 1.3.1
- **background colours:** some text / background colours do not have enough contrast, failing success criterion 1.4.3
- **forms:** some have blank labels or titles, which fails success criterion 4.1.2
- **form field labels:** some are not unique or are not enclosed in a fieldset with a legend to make them unique, and fail success criterion 2.4.6
- **frames and iframes:** some do not have a title attribute, failing success criterion 2.4.1
- **images:** alt text contains placeholders such as 'picture' or 'spacer' , failing success criterion 1.1.1
- **elements:** some elements do not contain text or an img with an alt attribute, failing success criteria 2.4.4, 2.4.9 and 4.1.2
- **elements:** blank label failing success criterion 4.1.2
- **zooming:** viewport tag is being used to disable zoom, which fails criterion 1.4.4
- **images:** null alt attributes have a title, aria-label or aria-labelledby attributes, failing success criterion 1.1.1

- **images in documents:** some images / figures do not have an alt tag, failing success criterion 1.1.1
- **document titles:** some documents have no title failing success criterion 2.4.2
- **page language:** this is not declared, failing success criterion 3.1.1
- **keyboard users:** onclick handlers do not have an equivalent onkeyup or onkeydown handler, failing success criterion 2.1.1
- **tables:** heading elements are not declared and role=presentation is not used, failing success criterion 1.3.1
- **documents:** PDFs are not tagged so are not accessible by screen readers, failing success criterion 1.3.1
- **outline / border style:** the stylesheet makes it difficult to see the dotted link focus outline, failing success criterion 2.4.7
- **stylesheets:** some content is in stylesheet, making it unavailable to screen readers and users who are not using the stylesheet, failing success criterion 1.3.1

## Accessibility Roadmap

As stated in the non-compliance section, the known issues are listed below:

- **HTML** – the underlying code used to create this website.
- **CSS** – used to describe how HTML elements are displayed on this website.
- **JavaScript** – a development language used to program behaviours on this website.
- **3rd Party Functionality**
- **Content** - this could include web page content or associated PDFs on this website.

A program of work is now underway to address these issues .

We aim to resolve the above items by September 2021.

## Content that's not within the scope of the accessibility regulations

- **PDFs/documents (pre September 2020):** Items on the website prior to September 2020 or documents that are not essential to providing our services will not be made accessible due to the undue burden in undertaking this work.
- **pre-recorded audio and video** published before 23 September 2020
- **live audio and video**
- **interactive maps** unless they provide core information

## How we test the site

We re-assess a website or system for accessibility whenever it undergoes a major modification.

We check all new content we add.