

Warm Homes Newsletter

Summer 2020 Issue 1

With the average home energy bill now being £1,340 per year, the Warm Homes Campaign from Durham County Council helps residents to have a warmer home and lower energy bills.

Do you need gas central heating?

We are working with E-ON Energy and 0800 Repair to replace old solid fuel back boilers or electric storage or room heaters. If you qualify you could receive a grant of up to £6,000* for the following:

- New gas connection to your home (within 23 meters of the gas mains)
- New energy efficient wall mounted gas boiler
- New central heating radiators in all rooms

To qualify you will need to:

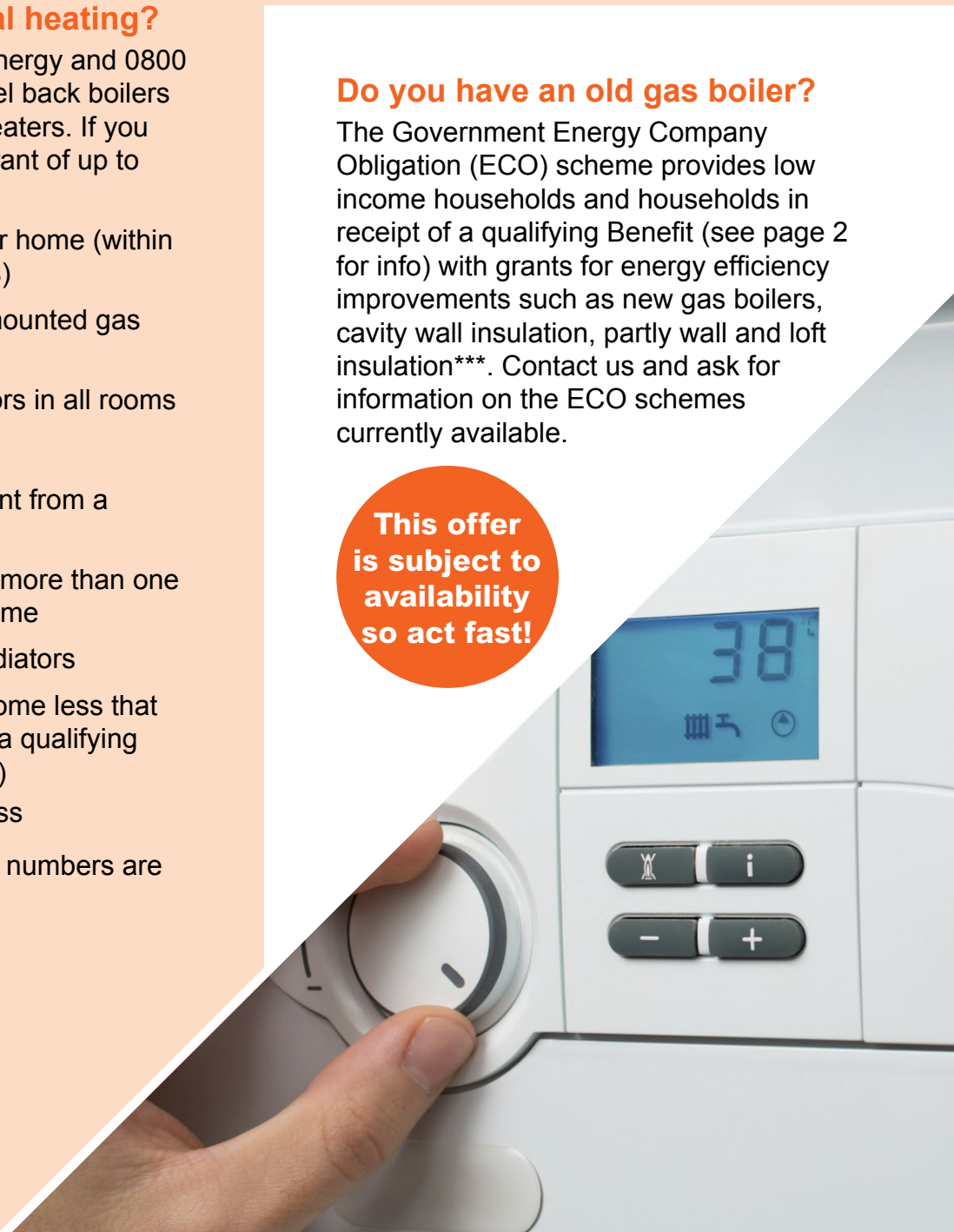
- Be an owner occupier or rent from a private landlord**
- Use solid fuel and have no more than one radiator installed in your home
- Or have electric storage radiators
- Have a total household income less than £26,000 or be in receipt of a qualifying benefit (see page 2 for info)
- Or have a cold related illness

Apply as soon as possible as numbers are limited.


Do you have an old gas boiler?

The Government Energy Company Obligation (ECO) scheme provides low income households and households in receipt of a qualifying Benefit (see page 2 for info) with grants for energy efficiency improvements such as new gas boilers, cavity wall insulation, partly wall and loft insulation***. Contact us and ask for information on the ECO schemes currently available.

This offer is subject to availability so act fast!



Warm Homes



Need help with your energy bills and energy debts?

Free and impartial advice to help you save money on your energy bills and keep your home warm is available from us.

An experienced energy advisor from the councils Managing Money Better service can help you reduce your energy bills by finding a more competitive tariff and switch energy supplier, as well as offering fuel debt advice and making sure you understand your heating system and controls.

Do you have cold related ill health?

Our warm and healthy homes scheme can help private households who have a cold related illness and are having problems with their gas boiler*. You will need to complete our application form and also get it signed by a health or social care.

Warm Homes Discount

Energy companies must, by law, offer extra help to their most vulnerable customers during the winter months. If you're a pensioner, or you're on a low income, you could qualify for a rebate of £140 off your energy bill. Residents can contact us for advice on how to find out if they qualify for a Warm Homes Discount.

How to contact us

To find out more about any of the above schemes contact us on **03000 268000** and ask for the Warm Homes Team or e-mail, **warmhomes@durham.gov.uk** or log onto **www.durham.gov.uk/warmhomescampaign**

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0800 REPAIR

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*Terms and conditions apply. Offer subject to qualification and survey and open to private residential properties only: private landlord. **Private Landlords are required to pay 50% of the costs of the central heating installation. ***Your current boiler needs to be deemed as inefficient by 0800Repair. Only customers who meet the eligibility requirements will qualify for the offer. Only applies to boiler and insulation measures recommended by an 0800 Repair appointed surveyor. The offer is subject to availability and change or withdrawal at any time. To qualify for a grant households must be receipt of one of the following benefits: DLA or PIP; Attendance Allowance or Pension or Tax Credits; Income Related Employment and Support Allowance; Income based Job Seekers Allowance; Income Support, State Pension Credit; Tax Credits (income thresholds apply); Universal Credit (income thresholds apply); Carers Allowance or Industrial Injury or ESA income related; Council Tax Reduction Benefit and/or Housing Benefit or have a total household income less than £26,000.