

Durham Dales, Easington and Sedgefield Clinical Commissioning Group North Durham Clinical Commissioning Group

What to do if you are unwell

Need to be seen today for a non-emergency?

Think GP first

Mon-Fri, 8am - 6pm. Ring NHS 111 between 6pm - 8am and at weekends



Call NHS 111 between 6pm-8am and at weekends if you have an urgent same day health need

Call NHS 111

Need to be seen today for an emergency?

Minor injury

Strains, cuts, sprains and burns can all be treated at our Urgent Treatment Centres at Bishop Auckland Hospital or Peterlee Community Hospital, University Hospital North Durham and Shotley Bridge Hospital. Call NHS 111 to access

A&E or 999

Call 999 straightaway for chest pains, choking, severe blood loss, blacking out, unconsciousness, suspected stroke or serious injury

Alternatively you may be able to help yourself

Help Yourself

For hangovers, grazed knees, coughs and sore throats visit www.nhs.uk also download the free Child Health app



Pharmacy

For diarrhoea, runny nose, painful cough and headaches visit your local pharmacy for free advice and to buy medication

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NHS 111 BSL service for Deaf patients www.interpreternow.co.uk/nhs111 999 texting service for Deaf patients - you MUST register first. Text 'Register' to 999 & follow instructions. In emergency text 'Ambulance' & address. Find out more at www.emergencysms.org.uk