



YOUR TOWN, YOUR COUNCIL AND YOUR VIEWS

Spennymoor Town Council seeks to identify its community's views on the service provided and community priorities to enable the Council to review its plans and inform the budget setting process.

We are about to undertake a significant piece of consultation work with the Spennymoor community.

We request that you as residents, use this opportunity to inform the Town Council of what is a priority to you.

The document will inform you of the services that the Town Council provide and those which are provided by other service providers.

The consultation will take a number of formats including:

- A public consultation event in the Leisure Centre on 21 April 2018, 10am-2pm where service providers and Councillors will be present to talk with and share information and ideas with residents
- Through the Town Council's website where you will be able to download the questionnaire to complete and return
- On Facebook

QUESTIONNAIRE

Spennymoor Town Council provide the following services and allocate the appropriate % of the budget to the services. We would therefore be grateful if you could identify the service you or your family use and rate each service as appropriate.

What is your age group?

10-19

20-29

30-39

40-49

50-59

60-59

70-79

80+

What area do you live in?

Byers Green

Kirk Merrington

Middlestone Moor

Spennymoor

Tudhoe

Employment status

Employed

Unemployed

Self employed

Retired

In education

What is your level of education?

GCSE/equivalent

A level/equivalent

Degree/equivalent

Masters/PhD

Other

How long have you lived in the area?

0-5 years

6-10 years

11-15 years

16-20 years

21-25 years

26+ years

Service Area (please only rate service if you use it)	Do you use this service?		How do you rate the service?				
	Yes	No	Excellent	Very Good	Good	Average	Poor
Allotments							
Jubilee Park							
Cemeteries (Rock Road/Tudhoe)							
Children's Play Area							
Community Centres (Byers Green, Kirk Merrington, Middlestone Moor, Tudhoe)							
Cow Plantation Local Nature Reserve							
Football Fields							
Open Spaces							
Sports Changing Facilities							
Town Events (Town Show, Fireworks Display, Christmas Lights Switch On, Party in the Park)							
Town Hall (Art Gallery, Mining Museum, Function Rooms)							

In order to allow Spennymoor Town Council to better align budgets and priorities with public priorities rate the following:

	High	Medium	Low
Allotments			
Jubilee Park			
Cemeteries (Rock Road and Tudhoe)			
Children's Play Area			
Community Centres (Byers Green, Kirk Merrington, Middlestone Moor, Tudhoe)			
Cow Plantation Local Nature Reserve			
Football Fields			
Open Spaces			
Sports Changing Facilities			
Town Events (Town Show, Fireworks Display, Christmas Lights Switch On, Party in the Park)			
Town Hall (Art Gallery, Mining Museum, Function Rooms)			

Social Media (please only rate service if you use it)	Do you use this service?		How do you rate the service?				
	Yes	No	Excellent	Very Good	Good	Average	Poor
Council's website							
Mayor's blog and communication of Mayor's activities							
Use of Facebook or other social media (Twitter, Flickr, Instagram etc) by Spennymoor Town Council							
Comments							

Event in Spennymoor – Spennymoor Town Council sponsors or supports several 'events' in Spennymoor

Events (please only rate service if you have attended)	Have you attended this event?		How do you rate the service?				
	Yes	No	Excellent	Very Good	Good	Average	Poor
Town Show							
Party in the Park							
Fireworks Display							
Christmas Lights Switch On							
Young People's Awards							
Party Nights with Ramside							
Comments							

Leisure (please only rate service if you have visited)	Have you visited this venue?		How do you rate the service?				
	Yes	No	Excellent	Very Good	Good	Average	Poor
Art Gallery							
Mining Museum							
Comments							

Please comment of any of Spennymoor's other services, venues or activities

Please suggest any additional events, venues or activities for Spennymoor town Council to consider

Communication with residents

	Yes	No
Do you support Spennymoor Town Council's decision to video Council meetings?		
Do you support Spennymoor Town Council's decision to hold a quarterly Public Participation event in the Council Chamber for residents to ask Councillors' questions?		
Do you support a bi-annual Consultation event in the Town Hall or other local venue?		
Would you attend a Public Consultation meeting in your ward?		

**Do you prefer other ways for Spennymoor Town Council to update residents?
If so, what are they (eg SpennyNews)**